Making a difference in the lives of countless individuals and families, building a better community for all.

2017 Annual Report
Dear Friends,

For 100 years, Catholic Family Center has helped hundreds of thousands of individuals and families change their lives through compassionate service.

CFC is a social services organization that serves the most vulnerable families in our community. Catholicism teaches that the family is the source of strength, where we learn to live together and to help one another grow, where every person learns to receive love and to give love. In our community, we see increasing problems with poverty, violence, and drug abuse. We cannot solve these problems without addressing and supporting the entire family and its needs.

Supporting families not only helps the individual and their family, but can ultimately help the community address the systemic problems of poverty, substance abuse, and racism by building relationships between members of the community that bring us together as a larger family.

Your contributions over the past years have helped us change lives and bring hope to many in our community. You enable us to provide refugees with housing, language skills, and jobs in their new homeland so that their families can thrive; to provide those suffering with addiction a continuum of care to help them beat that addiction; and through housing and employment services, you enable families to provide their children with a strong set of values and skills to create better lives for themselves. We thank you for helping us do everything we can to strengthen our community and offer a pathway to independence and dignity.

Thank you for providing hope to our community’s most vulnerable families, children, young adults, and elderly by creating opportunities for them to improve their lives. Know that when you support CFC, you carry forward the mission of caring community members who came together a century ago to do this important, sacred work.

Thank you for being a part of our family. We look forward to the next 100 years.

Marlene Bessette,  
President/CEO

Roger Brandt,  
Chairperson, Board of Directors
My dear brothers and sisters in Christ:

Our Holy Father, Pope Francis, has said, “Even the weakest and most vulnerable, the sick, the old, the unborn and the poor are masterpieces of God’s creation, made in his own image, destined to live forever, and deserving of the utmost reverence and respect.” (Message to Catholics in Britain and Ireland July 17, 2013)

Catholic Family Center has been serving the poor and most vulnerable of our neighbors for over 100 years. Catholic Family Center ministers to families struggling with a variety of issues – poverty, substance abuse, recent immigration to an unfamiliar country – by offering to help lift them up out of their current state and give them support and guidance to recognize their dignity as a child of God and prepare a path for them toward self-sufficiency. These families, positively affected in such a profound way, are now positioned to offer support and guidance to their own children who will grow up understanding first-hand the power of faith, family, love, and community support, and be inspired to raise their own children with the same supports.

In answering this call to serve, Catholic Family Center and its dedicated staff need our prayers, as well as volunteer and financial support. Not only is Catholic Family Center the only faith-based human services agency in our community that provides a continuum of comprehensive services for all stages of life, it also plays an increasing leadership role in our community for a positive outreach to our sisters and brothers in God’s family in accordance with Holy Scripture and the consistent teachings of the Church.

May God continue to bless those who are served through the noble work of Catholic Family Center!

Assuring you of my prayers and gratitude and asking for a remembrance in your good prayers, I remain

Devotedly yours in Christ,

The Most Reverend Salvatore R. Matano
Bishop of Rochester
We can think of no better way to celebrate our 100 years of service than by sharing the story of nearly 100-year-old Josephine Sackley, whose family has received help from CFC in various ways from her infancy to now.

Josephine (Gennuso) Sackley was born in Castilana, Sicily in 1921. Throughout the first World War, a wave of immigration had hit Italy, as people sought to escape the fighting and extreme poverty. Josephine’s father came to the U.S. alone, in order to become a citizen and send for the rest of his family. He established himself in Rochester thanks to the assistance of Catholic Charities.

Back in Sicily, Josephine and her family remained destitute, suffering a meager diet of fruit (when they could get it), pasta, snails, dandelions and mustard greens. When Josephine finally joined her father in America in 1927, she was taken aback by the sorts of luxuries so easily available here. For example, she was not accustomed to eating sugar, and initially felt an aversion to eating sweets like ice cream, bananas, and candy.

Josephine was proud to secure a job at Hickey Freeman tailoring pockets onto suits, where she worked for twenty-seven years. She married Tom Sacchitella (who had changed his last name to ‘Sackley’, finding Italian immigrants were not always welcomed in the U.S. job market), and together they had three sons, who have since reassumed the last name Sacchitella.

Tom passed away in 1990, but Josephine remains close with her sons, who are able to assist her with getting to and from appointments, getting groceries, and going out on day trips. As of this writing, Josephine has 7 grandchildren and four great-grandchildren!

Now nearly 100 years old, Josephine is hugely independent. It was only after having a stroke in 2016 that CFC met her again. Aids such as Shaneesa clean her house, occasionally prepare meals, act as her hands for gardening and yardwork, and assist her with bathing and washing her hair. Thanks to CFC, Josephine has been able to stay in her home and enjoy the same sort of independence she came to the US seeking in the first place.

“We grew up poor, but we worked and got along. I did housework and ran errands, anything to contribute to help my mother. We helped each other. Now people are helping me, and I thank God for everything He’s giving me.”
A look back at 100 years of serving our most vulnerable Rochester neighbors, and a look forward to CFC’s continued impact in the coming decades.

Catholic Family Center makes big changes for people, from crisis stabilization to enabling self-sufficiency and thriving families.

Driven by a deeply held, faith-based commitment to embrace the poorest and most vulnerable, Catholic Family Center connects them to a continuum of life-changing services. We collaborate with partners to offer hope to all regardless of their religion. We are a catalyst for social change and difference-making opportunities that will heal our community.
In 1917, while the First World War was raging on the battlefields of Europe, a demure young woman named Kathleen d’Olier took a job as the first professional social worker at Catholic Family Center, then called the Catholic Charities Aid Association of Rochester.

One hundred years later, the world is a very different place, but Kathleen’s legacy of compassion and a tradition of excellence still ring true at Catholic Family Center. And although our name has changed, Kathleen’s spirit remains at CFC as part of our Family Story.

Today, our work may be more complicated than it was then, but the spirit of hope, the heart of our Family, still beats strong in each of CFC’s employees, volunteers and donors. And, as the times change, so do we.

Give people hope and they can do anything.
For more information, visit: www.cfcrochester.org
The word “family” is not only at the center of our name, but is the center of just about everything we do. Whether building a family through adoption, resettling a refugee family starting a new life, supporting a grandparent raising a grandchild, or keeping a frail elder in her own home, our programs and services are designed to strengthen families and help them flourish. Staff across our service areas meet families where they are—personally and geographically—and support them as they set and accomplish goals to reach their greatest human potential.

We support families both in times of joy and in times of stress and peril. Liberty Manor and Hannick Hall, for example, welcome pregnant women and mothers with young children to their residential substance abuse treatment programs. Our staff are as proud as the mother herself every time a drug-free baby is born while in our care. Sanctuary House provides shelter to women and children who find themselves homeless. Place of Hope does this as well, and also includes intact families and men raising children on their own. While families are in shelter, our staff work with them to address the circumstances that caused them to become homeless and find safe and affordable permanent housing.

For many vulnerable families, a key part of achieving stability is obtaining and retaining employment. The adult mentoring programs operated by CFC as part of the Rochester Monroe Anti-Poverty Initiative support families in their efforts to achieve economic mobility and self-sufficiency. Whether they are working in a peer group or with a professional mentor, the goals of the program are to break down the barriers that impede employment and obtain the services and supports the family needs to be successful.

We are proud to walk with families on their individual journeys to become the best they can be. From infants to seniors and everything in-between, strengthening families is at the heart of what we do.

Children and Family Services

95% of Child Protective Services (CPS) referred families were able to maintain their children at home.

90% of unaccompanied refugee minor youth obtained a summer job.

99% of children served were safely maintained in their kinship caregiver home.

Providing hope to families

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Restart Chemical Dependency Outpatient Services relocated downtown, right next door to the Regional Transit Station, improving access to care and reducing client transportation barriers.

70% of our Day Rehab clients continued to engage in program after 3 months.

Restart Residential saw a client increase, reflecting the growing opioid epidemic that is having a devastating impact on our community as well as much of the rest of the country.
1917 Allocation of funds to agencies and institutions of the Rochester Catholic Charities Aid Association

<table>
<thead>
<tr>
<th>Agency</th>
<th>Allocation</th>
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<tbody>
<tr>
<td>Relief Department</td>
<td>9,600</td>
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<tr>
<td>St. Ann’s Home for the Aged</td>
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<tr>
<td>St. Elizabeth Guild House</td>
<td>5,000</td>
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<tr>
<td>St. Mary’s Boys’ Orphan Asylum</td>
<td>2,625</td>
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<tr>
<td>St. Patrick’s Girls’ Orphan Asylum</td>
<td>2,625</td>
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<tr>
<td>St. Mary’s Hospital</td>
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<td>St. Joseph’s Orphan Asylum</td>
<td>875</td>
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<tr>
<td>Retirement of Loans &amp; Payment of Interest</td>
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<tr>
<td>Administration and Operation</td>
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<tr>
<td><strong>Total</strong></td>
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2017 Financial Statement

Support:
- Grants from Government & Other Agencies: 18,150,934
- United Way: 778,830
- Contributions & Bequests: 855,340
- Special Events: 357,675
- Diocese of Rochester: 122,523
- Foundation Support: 
- **Total Support $**: 20,265,302

Revenue:
- Program Fees: 8,628,313
- Other: 524,280
- Investment Income/(Loss): 234,002
- **Total Program Revenue & Support**: 29,651,897

Expenses
- Restart Substance Abuse Services: $ 9,252,548
- Children & Family Services: 2,438,956
- Refugee Resettlement: 2,749,237
- Aging & Adult Services: 4,250,541
- Homeless & Housing Services: 2,869,518
- Mental Health & Counseling Services: 2,956,465
- Family Prosperity Initiatives: 697,413
- Other: 543,317
- Office of Social Policy: 148,629
- **Total Program Expenses**: 25,906,624

Management & General: 2,530,931
Fundraising: 475,940

**Total Expenses Before Other Items**: 28,913,495

**Total Surplus/(Deficit) Before Other Items**: 738,402

Refugee & Immigration

Our refugees in Rochester primarily came from Cuba, Afghanistan, Bhutan, and the Ukraine.

1,025 individuals were able to obtain assistance at our Immigration walk-in clinic in its first full year of service.

446 refugees resettled by CFC in 2017, compared to 1176 in 2016.
Our Centennial Year

January 27, 2017 - Catholic Family Center stands in solidarity with refugees around the world and here in our own community in emphatic opposition to the Executive Order that halts the resettlement of refugees in the United States.

August 9, 2017 - PepsiCo, Tops Friendly Markets, Catholic Family Center and Feed the Children provide 32,000 Pounds of Food and Essentials for Rochester Families.

August 14, 2017 - Centennial Golf Tournament.

March 18, 2017 - 100th Birthday Celebration Gala.

August 24, 2017 - Over $1M in USA Department of Labor Funding awarded for CFC’s YouthBuild Program.

September 27, 2017 - Free class offered to immigrant entrepreneurs: how to start, run and grow a business.

October 14, 2017 - 100 CFC Employees run/walk the Eastman 5K.
November and December, 2017 - Rochester once again overwhelmingly supports families at the holidays, from Rochester’s Small Business Alliance Thanksgiving Drive to ROC the Day on Giving Tuesday, CFC’s Adopt-a-Family for Christmas, and Monroe County Democratic Committee’s Holiday Celebration and Toy Drive, and countless, generous donations to our Holiday Appeal.

April 24 was Catholic Family Center’s 100 Year Birthday!

June, 2017 - Catholic Family Center’s Restart Outpatient Clinic is open for business at 79 North Clinton Avenue

June 28, 2017 - Local 5 year old boy donates his birthday to refugee children

June 21, 2017 - CFC Announces 2017 Scholarship Winners; all Awardees came to Rochester as refugees or immigrants

October 19, 2017 - Centennial Empty Bowls – over 500 joined Catholic Family Center to help end hunger in our community

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Catholic Family Center was honored to receive two transformational gifts in conjunction with our Centennial Celebration. A $100,000 gift from James and Mary Ann Philippone was the second gift of its size by the Philippone family to CFC. “My wife and I have been associated with Catholic Family Center for many years,” said Jim. “We are especially passionate about the Restart program and have seen the tremendous impact that these programs have on the lives of others. CFC does so much good for so many people, and we wanted to be a part.”

That spirit of generosity was followed by another amazing $100,000 gift from Mark and Maureen Davitt. The Davitt family’s gift provided a challenge match at our Centennial Gala. The record breaking Gala exceeded its goal thanks in large part to the excitement and momentum from the Davitt’s incredible gift. The Davitt’s gift recognized CFC’s work with the most vulnerable in our community. According to Mark, “Maureen and I wanted to recognize CFC’s 100 years of work with those who are the most vulnerable in our society. The two of us can’t go out and do the great work that CFC does by ourselves, but we can do everything we can to offer our support.”

“The commitment by the Davitt and Philippone families was a tremendous show of confidence in Catholic Family Center as we move into our next 100 years,” said Marlene Bessette. “We could not be more grateful.”